



# Strategic Directions 2016-2021

<p><b>Reaching out to our community</b> through integration, advocacy, and collaboration</p>	<p><b>Enhancing the child, youth and family experience</b> by providing quality care</p>	<p><b>Achieving organizational health</b> by optimizing available resources</p>
<p>We will:</p> <ul style="list-style-type: none"> <li>o Focus on the collective impact of our community partnerships</li> <li>o Advocate for supports for children, youth and families</li> <li>o Strengthen our community profile</li> </ul>	<p>We will:</p> <ul style="list-style-type: none"> <li>o Engage with our families</li> <li>o Grow capacity in the children, youth and families we serve</li> <li>o Align leading practices with community needs and resources</li> <li>o Be innovative in our service delivery</li> <li>o Plan for service as a continuum</li> <li>o Demonstrate quality outcomes</li> <li>o Balance waiting times and caseload size</li> </ul>	<p>We will:</p> <ul style="list-style-type: none"> <li>o Engage with our staff and volunteers</li> <li>o Grow knowledge and talents within our learning organization</li> <li>o Promote a safe and healthy workplace</li> <li>o Realize sustainable financial stability</li> <li>o Sustain our aging physical plant</li> <li>o Invest in our strategic infrastructure</li> <li>o Demonstrate accountability</li> <li>o Develop and grow our social enterprise model</li> </ul>

