

STEPS TO RESUMING IN PERSON SERVICES

We are committed to the safety of Sarnia-Lambton. These are the steps Pathways Health Centre for Children has taken.



1 ENVIRONMENT

We've made changes in our building to support the safety of staff and clients including:

- the use of plexiglass
- removing high touch activities in our lobby
- positioning of alcohol based hand rub for frequent hand sanitizing
- physical distancing and directional signs
- limited use of some spaces including our lobbies, some specialized treatment rooms and washrooms

2 CLEANING

We've enhanced our cleaning practices by:

- increasing the frequency of cleaning
- documenting frequency of cleaning
- using approved products
- confirming our practices with Lambton Public Health



3 PERSONAL PROTECTIVE EQUIPMENT (PPE)

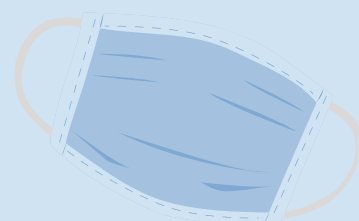
We use Personal Protective Equipment (PPE) to keep clients and staff safe:

- PPE include masks, eye protection, gowns and gloves
- PPE is selected based on a risk assessment for each client interaction
- requiring visitors to wear masks within our building

4 SCREENING

We complete screening to decrease the likelihood of disease transmission:

- pre-screening when booking appointments
- screening for every person upon entrance to our building including staff, clients, caregivers and contractors
- documenting name and contact information for tracking purposes, if required



5 LIMITED ACCESS

We have restricted access and contacts to support distancing:

- limiting in-person appointments to one caregiver permitted to accompany client
- limited in-person staggered appointments
- limiting entrance to the building to those with confirmed appointments only



6 IN-PERSON AND TELEPRACTICE SERVICES

We have continued to deliver services amidst pandemic challenges:

- virtual services and meetings where appropriate
- face to face services for clients where virtual services are not possible or effective



7 TRAINING

We have supported our staff with additional training for service delivery through pandemic challenges:

- enhanced infection intervention and control training
- training and support for transition to virtual therapy supports