



Pathways Health Centre for Children

A Resource Guide

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Welcome To Our Pathways Family! We're Glad To Join Your Team!

Mission

Pathways Health Centre for Children will deliver defined services to children, youth and young adults with physical, developmental and communication needs, to help them achieve their potential for a better quality of life.

Vision

Supporting children, youth and young adults to achieve their potential through effective partnerships.

Values

- P**artnering with our clients, their families and our community
- A**dvocating for our clients
- R**especting the individuality, diversity and dignity of our clients, their families, our staff and volunteers
- T**eam work
- N**urturing an inclusive community
- E**ducating in an open learning environment
- R**ecognizing the roles and contributions of our clients, their families, our staff and volunteers
- S**upporting opportunities that encourage health, well-being and self-esteem

How To Reach Us



(519) 542-3471 and press "0"

Toll Free: (1-855) 542-3471



Website:

www.pathwayscentre.org

Facebook Page:

<https://www.facebook.com/PathwaysHealthCentreforChildren/>

Hours



Pathways: Monday to Friday, 8:00 a.m. to 4:30 p.m.

C.A.C.H.É.: Monday to Friday, 7:30 a.m. to 5:30 p.m.

Poor weather? Contact the Centre, visit our website or our Facebook page to see if services are cancelled.



Amelia's Story

At three, Amelia is friendly, smart and, according to her grandmother, “a little ray of sunshine” but Amelia had to undergo two major heart surgeries in her first year of life. While the surgeries were successful, a complication arising from the second operation led to paralysis below her waist. Her devastated family was told she was not expected to walk or even stand.

After four months of intense therapy in Toronto, she returned home and began working twice a week with her Pathways team.

Two years later, Amelia is making amazing progress, to the family's delight. She is able to pull herself up to an almost erect standing position and walk for short distances using a reciprocating gait orthosis, which provides support for her legs and torso.

Amelia is in daycare part-time, and Pathways has already started helping her family and school prepare for kindergarten in the fall.

Amelia's grandmother, Melanie, is profoundly grateful. “Everyone I've met has been super helpful and kind. The therapists push her further than you think is possible, to help her achieve our goals.” She adds that Pathways staff have helped the family to get self-care and, “they've connected us with other parents, so we don't feel alone and overwhelmed.”

We Provide:

- autism diagnosis and supports
- audiology
- augmentative communication
- behaviour support
- coordinated service planning
- family and transition supports
- family engagement consultant
- feeding support
- fetal alcohol syndrome disorder (FASD) support services
- licensed child care
- lifelong learning program
- medical clinics
- occupational therapy
- physiotherapy
- resource support
- school-based rehabilitation
- seating and mobility
- social work
- speech-language pathology
- therapeutic aquatics
- therapeutic recreation

Getting Started With Pathways

1. **CALL US...** Intake and Service Coordinators help families get the right help at the right time in the right place.

Phone a INTAKE at

(519) 542-3471 ext. 295

Toll Free: (1-855) 542-3471

or

2. **MAIL US...** Submit a "Request for Service" form online or download and mail/fax it to us:

www.pathwayscentre.org/page/where-do-i-start

Pathways Health Centre for Children

1240 Murphy Rd., Sarnia, ON N7S 2Y6

Fax: (519) 542-4115

or

3. **TALK TO YOUR PRIMARY HEALTH CARE PROVIDER**

Is Your Child Birth to Five Years of Age? Are You Concerned About Their Communication Development?

At SoundStart drop-ins, a Speech-Language Pathologist can meet with families and referrals can be made. A schedule is available at

www.soundstart.org

Not Sure if We are the Right Place to Get the Help Your Child Needs?

Contact us. We will be happy to point you in the right direction!



Pathways prides itself on offering inclusive and accessible services! We continue to work with families and partners to support service delivery: the right service at the right time and in the right place!

What's Next

In the Beginning

We start by talking to you in person or by telephone, to collect important information about your child and your concerns. An assessment for your child is then arranged.

Arrival

When you arrive for an appointment, please remember to use hand sanitizer.

Check-in at reception when you arrive at the Pathways site. Your child's clinician is notified that you are ready to start!

If your appointment is not at Pathways, arrangements will be made with you for a meeting place.

To support a safe and healthy environment, you must supervise your child at all times.

The Assessment

An assessment of your child's abilities is completed by one or more clinicians. You remain with your child during the assessment as you have important information about your child. After the assessment, you and your child's clinician(s) discuss what happened and decide on a plan. Later, you receive a report that includes your child's goals and service plan.

Working Together

You have a big impact on your child's development. Come to appointments with your child, learn with them and be your child's best support. Together, we may work with other specialists and organizations to help your child. Your consent is needed before any assessment or service is arranged.

Please understand that our guidelines discourage us from following you on social media.

To protect the safety of clients, caregivers and staff, photos and sound/image recording by caregivers (using cameras, cell phones, tablets, iPads, etc.) of client services is not permitted.

It is an unfortunate reality of the internet that communications are not safe or private. It is recommended that you not send personal information by email.



Please Let Us Know!

We need to be in touch regularly while your child receives services. If we are not able to reach you, your child's file may be closed. A new referral is required to start services again.

Can't make your initial assessment appointment?

Please make sure you let us know in advance. If we don't hear from you, a new referral will be required.

Cancelling Appointments?

In the best interest of your child, your clinician and other children at Pathways, please cancel your child's appointment as soon as possible if you or your child:

- feels unwell
- has a fever
- has a rash or blisters
- has a runny nose or weepy eyes
- has excessive coughing or sneezing
- has diarrhea or vomiting
- has head lice

Oops...Missed an Appointment?

Mistakes happen! If you missed your appointment, call right away. Pathways wants to help children

and families as quickly as possible. We need your cooperation and commitment. If there are two missed appointments without prior notice, a change to your child's service plan may be necessary. A pattern of poor attendance may result in a change to the service we can provide for your child, or your child's file may be closed.

Arriving on time...

Being on time for appointments is important to get the most out of your services. **If you arrive late, your appointment end time will not be adjusted.**



The ICF Framework¹ and the 'F-Words'²



Fitness

Everyone needs to stay fit and healthy, including me! Help me find ways to keep fit.

Function

I might do things differently, but I CAN do them.
How I do it is not important.
Please let me try!

Friends

Having childhood friends is important.
Please give me opportunities to make friends with my peers.

Body Structure and Function

Activity

Participation

Environmental Factors

Personal Factors

Family

They know me best and I trust them to do what's best for me. Listen to them. Talk to them. Hear them. Respect them.

Fun

Childhood is about having fun and play. This is how I learn and grow. Please help me do the activities that I find the most fun.



1) World Health Organization, (2001) International Classification of Functioning, Disability and Health (ICF)

2) Rosenbaum P & Gardner JW (2012), The 'F-words' in childhood disability: I swear this is how we should think! Child Care Health Dev; 38



Future

At Pathways, we often use the F-words: **Function, Family, Fitness, Fun, Friends and Future** as a guide for talking about goals with families and service providers.

Our Commitment to Protecting Your Privacy

Pathways Health Centre for Children collects and uses information about our clients and their families to provide the best care possible and to provide a safe environment for all our clients, staff, volunteers and families. We are committed to protecting the privacy and information regarding our clients and their families. Our privacy practices comply with and are consistent with Ontario's Personal Health Information Protection Act (PHIPA) and the requirements of the Regulated Health Professions Act (RHPA).

Collecting Your Information

Pathways staff will collect personal information or personal health information (PHI) directly from you or from a person acting on your child's behalf. We collect demographic, family, health history information and records of past services at home or in the community. We collect only the information about clients and their families that is necessary to access the client and plan and deliver appropriate services for our clients. Pathways stores and uses your personal information within a safe and secure environment including secure electronic databases and networks. We will collect PHI about your child or you from other sources with your express consent or if the law permits.

Using Your Information

Pathways treatment staff use personal information and personal health information about our clients within the Pathways staff team to be able to access our client and plan and deliver appropriate services for the client. We also use PHI to compile statistics. Pathways may use this information to inform our clients or their families about the activities of Pathways, including programs, services, special events, funding needs, volunteer and donation opportunities and donation receipts.

Disclosing Your Information

Pathways will not share the personal information we have about any client or their family with any outside person or agency without the express consent of our client or our client's parent or legal guardian unless the law requires us to do so.



Our Commitment to Protecting Your Privacy

Your Rights and Choices

You have the right to restrict the use and sharing of your or your child's information. You may request access to and copies of your or your child's health record. You may cancel your consent to use and share your or your child's information at any time.

Access to Your Information and Requests for Correction to Your Information

You may request to see the information that we have collected about you or your child. We will answer your questions or look into any concerns you may have about your or your child's information. You may request to have a correction made to your or your child's information.

Privacy Officer

If you have any questions or concerns about any of our privacy practices, you may contact:

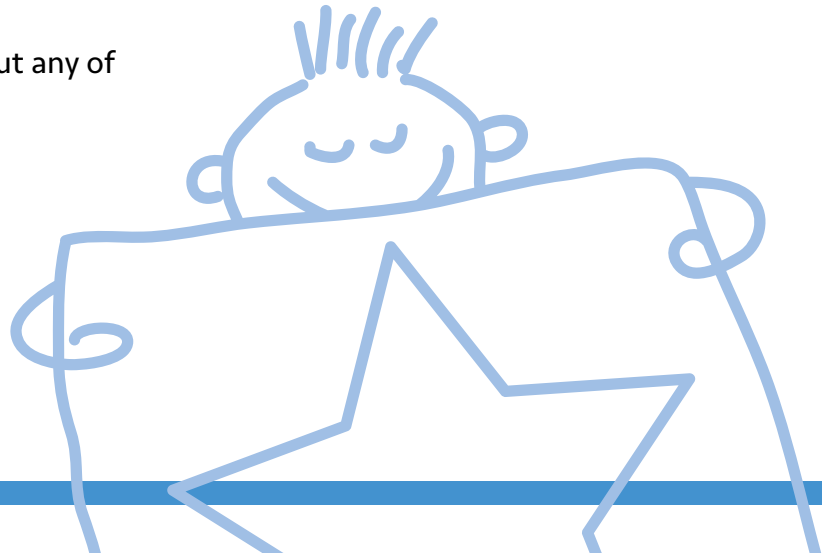
Pathways' Privacy Officer
519-542-3471 ext 324

Complaints

You also have the right to complain to the Information and Privacy Commissioner / Ontario if you have a privacy complaint.

Information and Privacy Commissioner / Ontario
2 Bloor St. E., Suite 1400
Toronto, Ontario M4W 1A8
1-800-387-0073 (within Ontario)
TDD / TTY: 416-325-7539

If your child is in a group, please respect one another's privacy by not showing names or other details of children in the group



Your Role in Safety

Pathways works to protect the health and safety of our clients and families, staff, volunteers and all visitors. Safety is everyone's responsibility!

Know Your Pathways Team

Pathways staff, students and volunteers have name badges. Feel free to ask if you are not sure who someone is, or are unclear of their role in your child's care.

Changes in Your Child's Health or Medication?

We Need to Know!

This information is needed to ensure the best and safest care is provided. Please share any health issues, as well as the name, dose and possible side effects of any medications your child is taking.

Stop! Clean Your Hands

Hand washing is the single most important thing we can do to prevent the spread of infection. Use hand sanitizer when you enter Pathways and wash your hands carefully as needed.

Help Prevent the Spread of Infection

Immunization reduces the risk of illness. Ask your physician or contact Lambton Public Health if you have any questions about immunization. (519) 383-8331 / 1-800-667-1839

Pathways offers free public flu shot clinics in partnership with Lambton Public Health.

Allergy Aware

Let us know of any allergies or sensitivities your child may have. While Pathways tries to be aware of allergies and sensitivities, we cannot guarantee a risk-free environment.



All Pathways staff clean their hands before working with your child!

Safety is Your Job Too!

You must supervise your children at all times.

Report any unsafe conditions, incidents or injuries immediately to staff.

Do not bring nut products, latex items (e.g., gloves/balloons), or wear strong scents (e.g., perfume) to appointments.

Follow Pathways staff in the event of an emergency or drill. If you are not with your child during an emergency or drill, leave the building immediately through the nearest exit. Your child will join you at the designated evacuation meeting area.

Place any toy your child puts in their mouth in the waiting room cleaning bin.

Use disinfectant wipes after using change tables. DO NOT use disinfectant wipes as a diaper wipe.

Keeping All Kids Safe

Pathways is a proud partner in the Community Violence Threat Risk Assessment Protocol. This protocol was developed by our school boards in collaboration with community agencies and police services. Visit your local school board website for more information.

Visit our website for more information and the "Fair Notice Communication" regarding the Violence Threat Risk Assessment Protocol
<http://www.pathwayscentre.org/page/violence-threat-risk-assessment-protocol-vtra>

Please be aware that Smoking/Vaping are not permitted on Pathways property.

Can We Help You?

Transportation Needs

If you have trouble getting to appointments, please talk with your clinician to discuss options.

Financial Assistance

Let our staff know if you require financial assistance. We may be able to help you find the support you need to pay for equipment, specialty items or programs, or to subsidize child care costs.

Feedback and Complaints

Speak directly with your clinician, Service Coordinator or the Executive Director to share information or make a suggestion. If you prefer, visit our website at www.pathwayscentre.org.

If you would like to say thank you or show appreciation to any of our staff, volunteers, services or programs, please visit our website to submit an "E-Card"

<http://www.pathwayscentre.org/webform/send-e-card-staff-volunteer-service-or-program>

Services Available in Sarnia-Lambton at:

- Pathways
- community recreational facilities
- community settings
- licensed child care settings
- schools

**Ask. Talk.
Listen.**

**Be involved
in your
family's
health care
and safety.**





Rights and Responsibilities

Pathways families have the **RIGHT** to:



- be treated with respect and dignity
- expect privacy and confidentiality
- be fully engaged in decision making regarding services
- care that respects and supports client/family growth and development
- information presented in a way that is clear and understandable
- view and make changes to their client/family information stored in the electronic chart

Pathways families have the **RESPONSIBILITY** to:

- be a contributing member of your child's team, which may include shared goal setting, participating actively in services, practicing at home, identifying needs and partnering in planning for future services



- communicate with your child's team regarding any changes, concerns or questions, indicating important information like family, medication, allergies, school, health and contact information
- attend appointments. It is your responsibility to notify your team if you cannot make an appointment
- treat staff, volunteers, students, other clients and the property of Pathways with respect

Pathways staff have the **RESPONSIBILITY** to:



- treat clients and families with respect and dignity
- protect client privacy; keeping client information confidential, releasing only with appropriate consent
- provide appropriate, high-quality services based on client strengths and needs with available resources
- plan services in conjunction with the family, and when appropriate, the Pathways team and community partners
- support families in working towards goals in home and community settings
- provide families with information about Pathways or community services that may be of benefit
- review services, goals and progress in a clear, concise manner with families whenever requested

What We Do

During your time with Pathways, you and your child may participate in home programming, parent training, consultation with other providers, and individual or group therapy. These are all very important elements of service delivery. In every case, we take a team approach!

The duration and frequency of service may change for many reasons, including:

- a change in your child's needs
- a change in your family's needs
- service capacity
- goals met

Services are available for clients from birth to age 19 unless otherwise noted.

Audiology

- assesses hearing and auditory processing (CAP)
- prescribes and dispenses equipment to improve hearing
- offers supports to cope with hearing loss
- participates in the Ontario Infant Hearing Program

Augmentative Communication Services

- assesses clients when speaking or writing is physically difficult or limited
- recommends and/or prescribes equipment
- trains and supports clients and caregivers for equipment use
- registered with the Assistive Devices Program as an Expanded Level Clinic which allows funding of equipment for clients who qualify
- services are available for adult clients as well

Behaviour Support Services

- helps caregivers find solutions to behaviour issues
- helps families find new ways of interacting with one another
- available to Pathways clients and community licensed childcares



C.A.C.H.É. Child Care Service

Full-day licensed early learning child care program for children of all abilities.

Available Monday-Friday for children ages 18 months to 6 years. Additional care is provided as follows:

- Kindergarten (3.8-7 years) - school PD days, March break, July and August
- School age (6-10 years) - July and August

Provides an inclusive learning environment in which:

- children are viewed as competent, capable, curious and rich in potential and feel a sense of belonging
- families are recognized as the experts on their children
- educators are knowledgeable, caring, reflective and resourceful professionals

Coordinated Service Planning

- for families with children and youth with multiple complex needs who receive support from many service providers
- all supports and services are brought together to form one coordinated service plan that highlights the family's goals and vision



Family and Transition Support Services

This program provides two service streams to clients: Children ages birth to 18 and adults 18+.

Services include:

- Respite/Transition Support for a child or adult with a disability
- Life Skills development
- Assistance to navigate community resources and funding processes; Children's funding (SSAH, ACSD, ASD, Enhanced Respite), Adult funding (Passport, ODSP), disability tax credit, etc.
- Life Transition Planning, school to work/ community

Family Engagement Services

- reliable, accessible information available for families
- resources in a variety of forms are available through clinicians, Family Engagement Consultant and the local library
- see our website for links to suggested sites: www.pathwayscentre.org



Feeding

- assesses difficulties with chewing, swallowing, choking, gagging, and drooling
- recommends and provides support for strategies and/or equipment
- works with families, physicians, licensed child care staff, school staff, and other caregivers

Fetal Alcohol Spectrum Disorder Resource Hub

- for families with children and youth impacted by FASD
- support offered to the family and other caregivers/professionals on the child's team
- consultation, training and education

Lifelong Learning Program 18+

- designed to support young adults with special needs between the ages of 18-35
- provides opportunities for young adults to stay socially connected and learn and practice skills to lead the lives they choose. Learning opportunities include: life skills and leisure skill instruction, community integration activities, volunteer services and "pay it forward" opportunities with community partners
- participants can be graduates of high school or currently enrolled and looking to participate in the Lifelong Learning Program as part of their transition process from high school.

Medical Clinics

- provides contact with medical specialists (Family Medicine, Pediatricians, Neurodevelopmental Paediatricians and Orthopaedic Surgeons)
- available to Pathways clients

Occupational Therapy

- everyone has an occupation or job...in early childhood, self help, getting ready for school, and play are the primary jobs for children
- assesses clients who are experiencing difficulties with daily activities
- recommends, prescribes equipment and offers supports to help clients be as independent as possible





Family Engagement Consultant

- provides additional support to parents through individual appointments and support groups
- connects families to resources and information
- available to Pathways clients
- supports connections to “community resources”
- facilitates a closed Facebook page for Pathways families

Physiotherapy

- assesses movement skills like rolling, crawling, sitting, standing, walking and running
- recommends and prescribes equipment
- offers supports to increase strength, stretch muscles, gain endurance, and improve movement, balance, coordination and fitness



Pathways Health Centre for Children is a member of Empowered Kids Ontario (EKO) - the organization which represents Ontario's publicly-funded child development and rehabilitation sector. With the united voice of its member agencies, EKO promotes evidence-based investments, policies and programs enabling smart, innovative approaches and service delivery so kids with special needs and their families live their best lives.

Early Childhood Education Resource Support Service

- Works as a team with child care staff and other clinical staff from Pathways to support inclusion of children in the community's licensed child care system
- Supports the transition to school planning processes for children moving from licensed childcare into the school system

School Based Rehabilitation Services

- partners to deliver OT, PT and some SLP services to school aged children

Seating and Mobility

- helps clients who need custom equipment to lead an active life
- recommends and prescribes equipment
- offers supports to help clients be as independent as possible
- services are available for adult clients as well

Service Coordination

- helps families get the right help at the right time in the right place
- makes referrals and organizes family service plan meetings

Social Work

- offers counselling and emotional support for clients and families
- provides connections to community resources (specialized counselling, financial aid, respite services, child care, and referrals to other agencies)
- available to Pathways clients/families





Speech and Language Services...SoundStart

- through Pathways, SoundStart offers preschool speech and language support for children from birth through age 5
- accepts referrals for children until January 31st of the year they become eligible to attend senior kindergarten
- assesses communication skills
- recommends strategies and offers supports to help children who are having difficulty with: clear speech, using words, expressing thoughts, understanding language, following directions, interacting with others, stuttering, voice, and/or early literacy
- SoundStart can be accessed by calling Pathways: (519) 542-3471 or Toll Free: (1-855) 542-3471 or the SoundStart line (519) 542-2074
www.soundstart.org

Teen Transition Services

- support to teens and their families as they prepare for adulthood
- teen and family-directed opportunities for social, life skill and recreation goals

Website: <http://www.teentransition-lk.org/>

Resource Guide for Families:

http://www.teentransition-lk.org/pdf/Pathways_TeenTransitionGuide_E-version.pdf

Therapeutic Aquatics

- heated pool ideal for therapeutic activities and rehabilitation
- pool is accessible and is equipped with an entrance ramp, water wheelchairs, adult change tables and a family change room
- also available for community swim programs for all ages
 - » Parent & Tot Swim
 - » Red Cross Swim Lessons
 - » Pool Rentals
 - » Adult Therapeutic Leisure Swim
 - » Therapeutic & Hydro Therapy Aquatic Exercise Classes

Therapeutic Recreation Services

- connects clients and families to recreation and leisure activities that are designed for children and youth with special needs
- helps to remove barriers to participation
- range of programs have included: bocchia, soccer, baseball, sledge hockey, dance, gymnastics, arts, baseball, aquatics' programs and cheerleading

Any Questions?

How will Pathways help my child?

We use a service model based on partnerships between families and staff. We will listen to your concerns, and together, assess your child's abilities. A service plan will be developed to meet your child's unique needs.

Do I have to pay for services at Pathways?

There is no cost for most of our services.

If you require financial assistance to pay for equipment, specialty items or programs, talk to your clinician or Service Coordinator.

I live in the county. Will I have to drive my child to Sarnia for help?

Pathways offers some services throughout Lambton County, in Hubs, homes, Ontario Early Years sites, schools and licensed child care centres. Please speak with your clinician or Service Coordinator about where your family can receive service.

Transportation can be difficult for my family. What are the options?

Pathways offers services throughout Sarnia-Lambton. Talk with your clinician or Service Coordinator about the most appropriate location for your family to receive service.

If you have difficulty finding transportation to appointments, assistance may be available.

Can I get copies of my child's reports?

Please know that your child's reports can be made available to you at any time, upon request.

Can I drop my child off, leave to get a coffee or run errands, read a book or use my phone during my child's therapy time?

NO! Our team will work with you and your child to achieve goals. Our plan is to help you support your child throughout the week, and so we need you to be present and participating. There are only a few services that permit clients to be left in the care of Pathways staff (CACHE, Lifelong Learning Program, Teen Transition).

What if my child already receives services elsewhere?

Please let us know if you are receiving services from another place. To best support your child's development, it is important that we all work together!

Does Pathways provide the same care offered in other communities?

While each children's rehabilitation centre responds to the needs of its community in its own way, we all offer the same core services (occupational therapy, physiotherapy and speech therapy). Wait times and service delivery might be different, but we all follow similar guidelines.

How is Pathways funded?

Pathways is a non-profit organization funded primarily through the provincial government. Our programs and services are enhanced through donations and sponsorships. The original vision of the Rotary Club of Sarnia for a centre to help children with special needs is the basis for the longstanding relationship between the Rotary Club of Sarnia and Pathways, enhanced through both capital and operational support over the many years of our association.

Do you hire accredited professionals?

Many of our clinicians are regulated health professionals. They belong to governing bodies that set standards for training, skills and conduct. If you wish to learn more about our staff and their qualifications, please visit our website.

Is there a Board of Directors?

The Pathways Board of Directors is a dedicated group of volunteers representing many parts of our community. This team is active in governance and leadership to support the work of Pathways.

Can I come in for a tour of Pathways?

Absolutely! Contact us to arrange a tour by calling: (519) 542-3471 or Toll Free (1-855) 542-3471



How long will my child wait for service?

We aim to see children for an assessment within 3 months from the time of referral. Please understand that wait times can vary.

Can my child continue Pathways services throughout their school years?

Some, but not all programs continue services for children throughout their school years. In situations where we are not able to continue services, we work with you and community partners to transfer your child's care. Expect your child's clinician to begin conversations with you about this transition if needed.

Can I change our clinician?

Please talk to your clinician or Service Coordinator about any concerns. You may also speak with your clinician's manager.

If my child misses an appointment, will I be charged?

No! We do not charge for missed appointments, but we ask you to let us know if you can't keep your scheduled time. If you miss two appointments without contacting us in advance, your child's file may be closed. You will need a new referral to begin again.

Words Commonly Heard at the Centre

Screen:

Brief look at your child's abilities. An assessment may be recommended following a screen.

Assessment:

Evaluation of your child's abilities.

Services:

Supports and programs available for clients and their families.

Admitted:

Your child is "admitted" to Pathways when an assessment has shown that your child may benefit from our services.

Goal:

"Aim" or desired result for your child.

Service Plan:

Plan outlining goals for the child, expected time frames, and clinician and caregiver supports.

Intervention/Therapy:

Steps taken to help your child meet goals.

Recheck:

A clinician may place your child on a "recheck" status as part of the service plan. This means the clinician will schedule periodic appointments to monitor your child's development and progress towards goals.

Can I volunteer at Pathways?

Qualified, caring volunteers work with Pathways staff for:

- hands-on activities with children/youth (e.g., aquatic sessions, C.A.C.H.É. Child Care Service, therapeutic recreation programs)
- support tasks (e.g., reception, filing, mailings), and
- special events (e.g., Fundraising/Community Relations activities like: BBQ's, displays & ticket sales)

Contact (519) 542-3471, ext. 280 or Toll Free (1-855) 542-3471 to find out about volunteer opportunities.

Does Pathways accept donations?

Although Pathways is mainly funded by the provincial government, we rely on support from our community to purchase equipment and materials used by our staff in their work. Contributions, both large and small, are highly valued and very much appreciated! Make a donation by:

- contacting us at (519) 542-3471
or Toll Free 1 (855) 542-3471
- dropping in to Pathways
- printing out a Donation Form and mailing it in with your donation
- donating online at www.pathwayscentre.org

If we didn't answer your question, please call us. We're happy to hear from you!

Phone: (519) 542-3471 • Toll Free: (1-855) 542-3471

Fax: (519) 542-4115

Report:

Written summary of your child's assessment results or progress in intervention.

Transition to School:

Working together with the school, other partners in the community, and your family to prepare your child for school.

Discharged:

When the child is taken off of a service. Discharge can happen for many different reasons.

Clinician/Therapist:

Staff member with specialized training.

Consent:

Permission from the client/legal guardian. Consent will be obtained before:

- information is shared with any person or organization outside of Pathways
- any screening, assessment, or service

File or Chart:

The record of your child's involvement with Pathways. The File or Chart contains information about your child, including: Pathways reports, reports from outside agencies and community partners, and information about contacts with your child/family and other service providers.

Assistive Devices Program (ADP):

A program that offers eligible families financial supports for equipment.

Where are we?

1240 Murphy Road
Sarnia, Ontario
N7S 2Y6

Phone:..... (519) 542-3471

Toll Free: 1 (855) 542-3471

Fax: (519) 542-4115

Website: www.pathwayscentre.org

Facebook:<https://www.facebook.com/PathwaysHealthCentreforChildren/>

Hours:

Pathways: Mon - Fri 8:00 am - 4:30 pm

C.A.C.H.É.: Mon - Fri 7:30 am - 5:30 pm

Poor weather? Contact the Centre or visit our website or Facebook page to see if services are cancelled.



Partners along the path to potential

